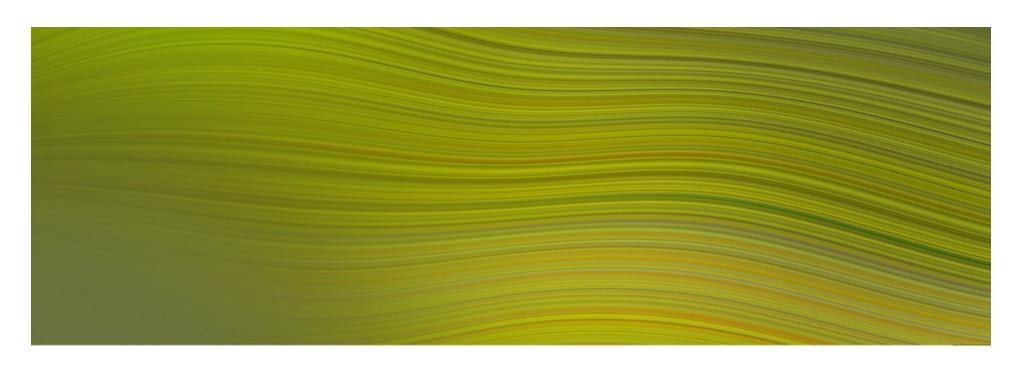
AKZONOBEL Organic Peroxides Empty Container Return Program

July 2014





Purpose

The purpose of this procedure is to detail the steps required to return empty AkzoNobel plastic product containers, which contain a residue of ambient (non-refrigerated) organic peroxides, to Akzo Nobel Polymer Chemicals LLC (AkzoNobel).

It is AkzoNobel's goal to ensure that containers being returned to its site(s) by our customers will be performed in a regulatory compliant manner, and will be safe for storage, transport and handling, and constitute no risk to those coming in contact with them. All empty containers being returned to AkzoNobel must be "RCRA Empty" as defined in 40 CFR §261.7 and in compliance with DOT "Empty Container" regulations given at 49 CFR §173.29. This is not DOT Empty according to 49 CFR §173.29(b).

Precautionary Statement

AKZONOBEL is not a licensed waste transporter, nor a licensed waste treatment or disposal facility, and therefore is not authorized to transport, receive, treat, or dispose of any waste materials received from off-site locations. Shipment of empty containers must be done in a manner compliant with the applicable DOT and EPA regulations. Violations would lead to significant regulatory enforcement action and / or penalties to both AkzoNobel and your organization. It is the customer's responsibility to ensure it understands the regulatory requirements applicable to shipping empty product containers and is in full compliance with these requirements. This procedure is not intended in any way to provide advice or counsel on how to comply with the applicable regulations.

Precautionary Statement (cont.)

To ensure that the applicable regulatory compliance requirements and the safety concerns will be appropriately met, AkzoNobel requires all customers intending to return empty AkzoNobel plastic containers to follow the procedures / requirements described herein. Deviation from these procedures may result in the rejection of containers being returned. AkzoNobel retains the right to cease operation of this program at any time, and retains the right to revoke return privileges of empty containers by a customer should that customer not follow the requirements of the program as set forth in this document.

All containers to be returned must be AkzoNobel plastic product containers that have been appropriately emptied, original caps replaced and tightened with 22-25 foot-pounds of torque prior to being returned.

Sustainability

As the Leader of the Dow Jones Sustainability Index (Chemical Products) in 2013, AkzoNobel continues to encourage sustainability not only within our own organization but within our customer's organizations as well!

Returned plastic containers will be recycled into other useful plastic products in the future helping reduce waste while conserving resources and protecting the environment.

Container Return Synopsis

The new Ambient Organic Peroxide Empty Container Return **Procedure includes:**

- Containers must be "RCRA Empty" and be prepared for shipment as described within the attached Procedure.
- Containers are required to be recapped with the original container cap and tightened with 22-25 foot-pounds of torque.
- The customer must be the "shipper of record" for empty containers being returned.
- Customer Certifications for each shipment will be required.

Definitions

"RCRA Empty" as defined in 40 CFR §261.7

US EPA: EMPTY CONTAINER

40 CFR §261.7(b)(1) states, in relevant part (emphasis added): A container or an inner liner removed from a container that has held any hazardous waste, except a waste that is a compressed gas or that is identified as an acute hazardous waste listed in §§ 261.31 or 261.33(e) of this chapter is EMPTY if:

- (i) All wastes have been removed that can be removed using the practices commonly employed to remove materials from that type of container, e.g., pouring, pumping, and aspirating, and
- (ii) No more than 2.5 centimeters (one inch) of residue remain on the bottom of the container or inner liner, or
- (iii) (A) No more than 3 percent by weight of the total capacity of the container remains in the container or inner liner if the container is less than or equal to 119 gallons in size; or (B) No more than 0.3 percent by weight of the total capacity of the container remains in the container or inner liner if the container is greater than 119 gallons in size.

DOT "Empty Container" regulations given at 49 CFR §173.29(a)

US DOT: EMPTY CONTAINER

49 CFR §173.29(a) states, empty packaging containing only the residue of hazardous material must be offered for transport in the same manner as when it previously contained a greater quantity of that hazardous material.

Conditions of Empty Return Program

On be	half of	, I hereby certify that all of the
accord require	dance with "RCRA Empty" as defin	etum shipments will be prepared for transportation in ed by 40 CFR §261.7' and comply with each ized within AkzoNobel's AMBIENT ORGANIC JRN PROGRAM.
1.	Containers will be appropriately emp no more than 4 fluid ounces of resid	otied to comply with the "RCRA Empty" requirement – ue will remain in a container.
2.	Original container caps will be reinst	alled and tightened to 22-25 foot-pounds of torque.
3.		iners on the pallet that originally held the containers. ne as originally received and no more than the maximum
4.		board sleeve) must be labeled with a product label,
5.	shipment. The Bill of Lading along w will be faxed to AkzoNobel Custome	mplete Bill of Lading, which will accompany the ith this completed EMPTY CONTAINER CERTIFICATION r Service (1-312-544-7188) by the customer prior to tomer will be responsible for costs associated with kroNobel 1.
6.	Customer will return the pallets cont	taining the empty containers to AkzoNobel Polymer , Pasadena, TX, 77507 as per the AMBIENT ORGANIC
RETU this M comp additi custo custo	RN PROCEDURE or falsification LASTER COMPLIANCE AGREEM liant containers and/or cessation on, in consideration for the servi mer agrees to be responsible for mer's non-compliance with appl XIDE EMPTY CONTAINER RETI	RGANIC PEROXIDE EMPTY CONTAINER to dramy of the information provided above in EMT may result in rejection of any non-tof this empty container return service. In cee being provided through this program, rany claims, losses or damages resulting from cable regulations or the AMBIENT ORGANIC JRN PROCEDURE. Date
Бу	Authorized Signature	Date
Print N	Name:	
this chap	oter is empty if:	er removed from a container that has held any hazardous waste, fired as an acute hazardous waste listed in §5261.31 or 261,33(e) of using the practices commonly employed to remove materials from that

Required actions for Returns:

- Signature on "Empty Container Certification" **Master Compliance Agreement.**
- Only AKZONOBEL plastic product containers qualify.
- All wastes must be removed by common practices (pouring, pumping, aspirating).
- Waste residue can be no more than 4 fluid ounces (120 milliliters).

Empty Container Certification

The customer is required to sign an **AkzoNobel "EMPTY CONTAINER CERTIFICATION**" prior to returning any shipment of empty containers to AkzoNobel.



A Empty ⁷ as defined by 40 CFR §261.7 a lober's Ambient Organic Percoide Empty Containers are AkanNobel plastic produc A. Emptied to less than 4 fluid ounces B. Tightly recapped with the original li Customer has stacked the empty conto	ct containers and have been: s of product residue	
A Empty 'as defined by 40 CFR \$261.7 a lobel s Ambient Organic Percede Empty Containers are AlapaNobel plastic produ- A. Emptied to less than 4 fluid ouncer 18. Tightly recapped with the original in Customer has stacked the empty conti- the stacking configuration in the same	and comply with each requirement summarized within Container Return Procedure. Containers and have been: of product residue Covernment millish here! id to 22-25 foot-pounds of torque. covernment on the pallet that originally held the containers.	
Emptied to less than 4 fluid ounces Tightly recapped with the original li Customer has stacked the empty conta The stacking configuration is the same.	s of product residue (comme miles here) id to 22-25 foot-pounds of tongue. sincers on the pallet that originally held the containers.	
Customer has stacked the empty conta The stacking configuration is the same	id to 22-25 foot-pounds of torque. ainers on the pallet that originally held the containers.	
The stacking configuration is the same		
	Customer has stacked the empty containers on the pallet that originally held the containers. The stacking configuration is the same as originally received and no more than the maximum allowed per pallet.	
The pallef's outermost packing (cardboard sleeve) must be labeled with a product label, appropriate hazaed labels and an overpack label on two sides (example attached).		
Customer has properly prepared a complete Bill of Lading, which will accompany the shipment. The Bill of Lading along with this completed EMPTY CONTAINER CERTIFICATION will be taxed to Aktivitional Customer Service (1-312-54-7188) or entailed to AMPC-CS@akzonobel-pc.com by the outdomer prior to return of the empty containers.		
Customer should return the patiets containing the empty containers to AkzoNobel Polymer Chemicals LLC, 12900 Bay Park Road, Pasadena, TX, 77507.		
Customer will only use an LTL carrier_		
responsible for all shipping costs of the	empty containers as of January 1, 2014.	
EDURE or falsification of any of the in	NIC PERCOUDES EMPTY CONTAINER RETURN information provided above in this certification may italiners and/or cessation of this empty container	
Sindia	Date	
Il gibti 7(pix1) states. 'A container or an inner liner a watte that is a compressed gas or that is identified gibt is empty if. attes have been removed that can be removed usin corrame, e.g., pouring pumping, and apprinting, a more than 25 percent by empty of the state cased in the state of the state of the state of the state the state the the state	removed from a continuer that has held any hazardous waters, of as an abuse hazardous waters had a property of 2013 (2013) of 2013 (2013) of any the process and the hazardous waters had been a \$2,000 to remove materials from that of the process of the posture of the process o	
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Empty Container Certification

- The responsible party at the customer's location must sign this certification for each shipment. (preferably the individual preparing the containers for return)
- Fax or Email a copy of the signed certificate with the Bill of Lading to the AkzoNobel Customer Service Department prior to making the shipment.

Fax: 1-312-544-7188

Email: ANPC-CS@akzonobel-pc.com

Preparations for Shipping UNRINSED containers

AkzoNobel

- Empty the container, recap with original cap and tighten to 22-25 foot pounds (ft. lbs.) of torque.
- Original packaging labels **SHOULD NOT** be removed, obliterated or covered.
- Pack containers on a pallet in staggered pattern as shown so as to contain no more than 48 containers. (See slide 14)
- Place cardboard sleeve (provided by AkzoNobel) over containers on pallet and replace original cardboard cap.
- Unitize pallet to prevent slippage by shrink wrapping cap to sleeve as shown.
- Label exterior of pallet cardboard sleeve on two sides with product label, hazardous label and overpack label.

Preparations for Shipping RINSED Containers

AkzoNobel

EXCEPTION to Labelling Requirements:

- If the containers are emptied, TRIPLE RINSED and dried, it is unnecessary to apply product-specific, DOT-compliant labels.
- Pack containers on a pallet in staggered pattern so as to contain no more than 48 containers. (See Slide 14)
- Place cardboard sleeve (provided by AkzoNobel) over containers on pallet and replace original cardboard cap.
- Unitize pallet to prevent slippage by shrink wrapping cap to sleeve as shown.
- Label exterior of pallet cardboard sleeve on two sides with overpack label and product label only.

Pallet Sleeve Construction



Staggered Pattern



Pallet Sleeve Transport



Preparations for Shipping (cont.)

- The pallet must be shipped at the customer's expense.
- The pallet must be labeled as a hazardous ambient OP container which contains a "Residual Last Contained" as reported on the Bill Of Lading (BOL).
- The customer must create a Bill of Lading, which identifies the Customer as the "shipper of record", for return of the empty containers.
- DOT Hazardous material shipping description information is required to be shown on the bill of lading prefaced by the verbiage "Residue, Last Contained:" as the containers will contain a small amount of the original product.

Preparations for Shipping (cont.)

Pallets containing appropriately prepared empty containers can be sent FOB to:

> **AkzoNobel - Logistics Department** 12900 Bay Park Road Pasadena, Texas 77507 Telephone - 281-291-2563

Shipping

RETURN VIA COMMON CARRIER

- Contact an LTL carrier with the number of pallets they have and the approximate weight.
- Each pallet with empty containers weighs approximately 250 lbs.
- Before loading, inspect to insure labels correctly indicate the previously contained chemical and chemical hazard information and are present on the exterior of the unitized pallet.
- Once loaded, the truck driver must sign the Bill of Lading.

ASSISTANCE

AkzoNobel can assist our customers in identifying the best methods for emptying containers unique to their own specific situations.

Contact Customer Service

+1 (800) 828-7929

ANPC-CS@akzonobel-pc.com

OR

AkzoNobel Technical Development Manager Tony Bennett

Email: anthony.bennett@akzonobel.com

phone: +1 (281) 291-2539

Non-Compliance to Return Program

Non-Compliance to these conditions cited here may result in:

- Rejection of package by shipping contractor.
- Rejection of package at AkzoNobel manufacturing site.
- Return of packaging to customer.
- Significant regulatory enforcement action and/or penalties (fines).
- Claims, losses and/or damages caused by non-compliance.
- Loss of program privileges.

